

Qualys Gateway Service v3.x

Release Notes

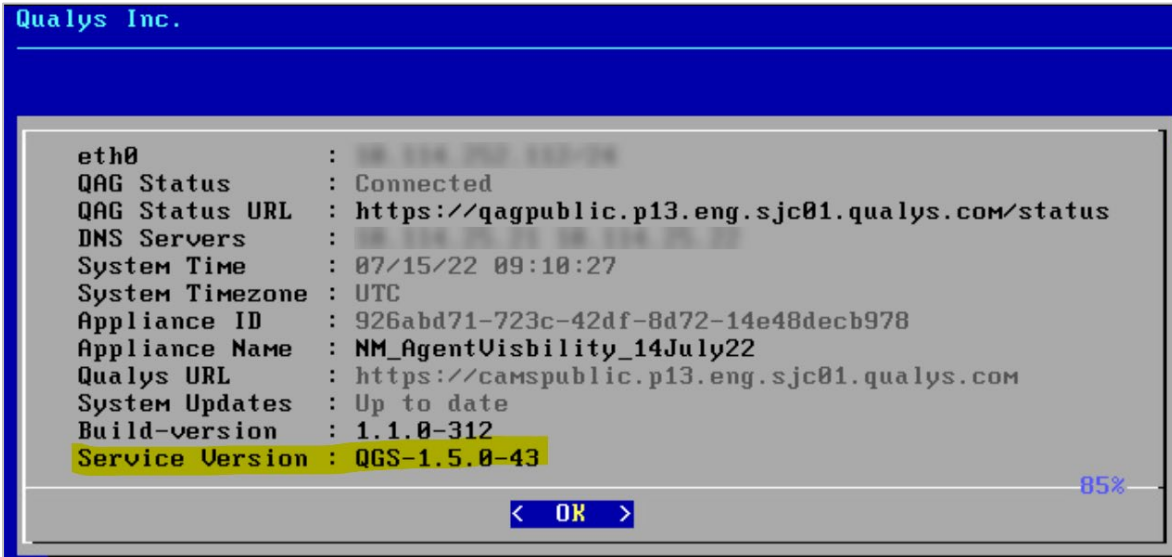
Version 3.0

September 14, 2022

Qualys Gateway Service 3.0 brings you the following enhancements.

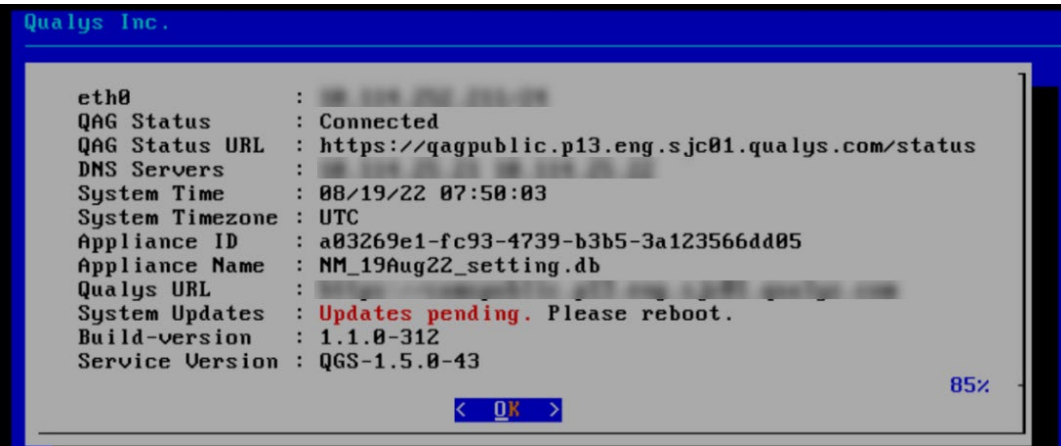
Service Version Available on Info Tab

With this release, the service version of the appliance is now displayed on the Info tab of the appliance TUI.



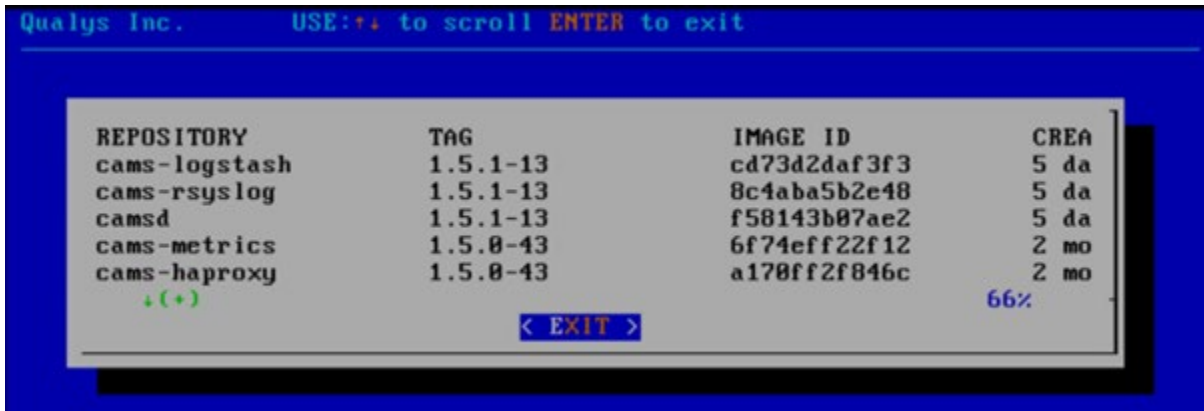
```
Qualys Inc.
eth0      : 10.100.200.100/24
QAG Status : Connected
QAG Status URL : https://qagpublic.p13.eng.sjc01.qualys.com/status
DNS Servers : 10.100.200.100 10.100.200.100
System Time : 07/15/22 09:10:27
System Timezone : UTC
Appliance ID : 926abd71-723c-42df-8d72-14e48decb978
Appliance Name : NM_AgentVisibility_14July22
Qualys URL : https://camspublic.p13.eng.sjc01.qualys.com
System Updates : Up to date
Build-version : 1.1.0-312
Service Version : QGS-1.5.0-43
85%
< OK >
```

If you notice the **Updates pending** message under the Info tab, you need to manually reboot the appliance through the TUI interface.

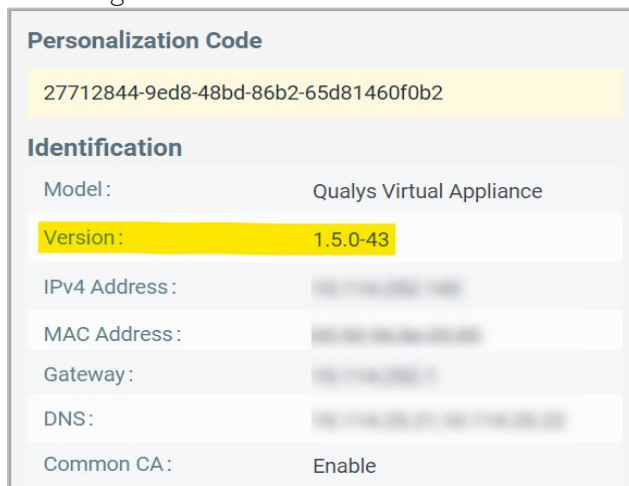


```
Qualys Inc.
eth0      : 10.100.200.100/24
QAG Status : Connected
QAG Status URL : https://qagpublic.p13.eng.sjc01.qualys.com/status
DNS Servers : 10.100.200.100 10.100.200.100
System Time : 08/19/22 07:50:03
System Timezone : UTC
Appliance ID : a03269e1-fc93-4739-b3b5-3a123566dd05
Appliance Name : NM_19Aug22_setting.db
Qualys URL : https://camspublic.p13.eng.sjc01.qualys.com
System Updates : Updates pending. Please reboot.
Build-version : 1.1.0-312
Service Version : QGS-1.5.0-43
85%
< OK >
```

Note: Please reboot the appliance only when you see the updated images under **Diagnostics > Images**.

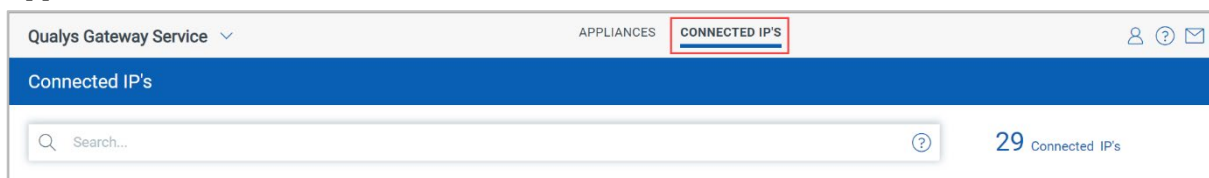


Also, on the QGSUI, click the appliance to view the appliance's latest version. The appliance's latest version tells you whether it's upgraded to the latest services or not, as shown in the following screenshot.

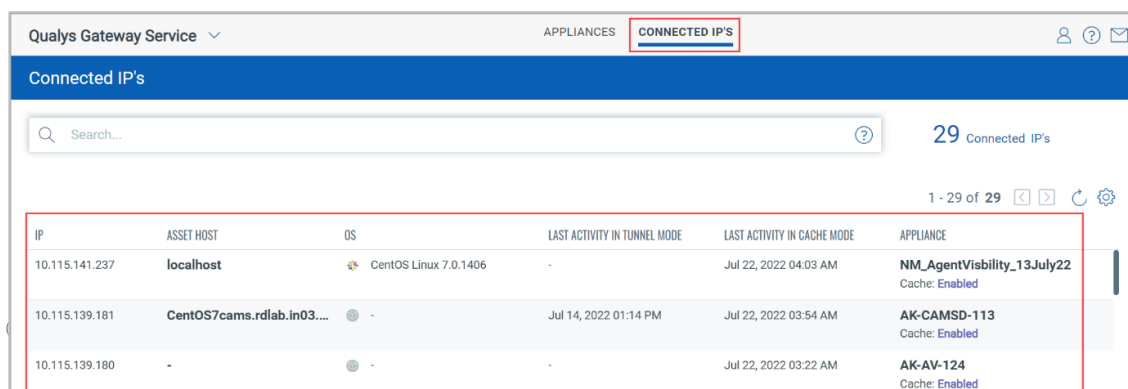


New Tab Introduced: Connected IPs

With this release, we've added a new tab on the QGS UI called **CONNECTED IPs**. This new tab displays all the IPs, asset hosts, OS, last activity in tunnel mode, last activity in cache mode, and appliance data of the Windows and Linux agents, which are communicating via QGS appliances.



You can now see which agents are communicating via QGS appliance/appliances under the **Connected IPs** tab. For more information, refer to the [Qualys Gateway Service User Guide](#).



Things to Remember:

- All the agent data must be synced from the QGS appliance to the connected agent IP within 24 hours.
- The time of the last activity in tunnel mode and cache mode is not precise, and it may take time to sync with the backend.
- If the agent has not communicated with the appliance for more than 30 days, the agent-related records are removed.