

QSC USA 2021: FAQs for the Event Platform

How do I access the event website/platform?

The event website/platform will go live on Thursday, November 11th. There you will be able to login in and build your “My Event” calendar and select the sessions you want to attend. To access the event website/platform:

- Click the **Activate Your Account** button included in the “Login Information” email sent by QSC USA 2021 from the address hello@swapcard.com.
- Once your account is activated, you can login at <https://login.swapcard.com>. Make sure to enter the email address used to register for the event.

What do I need to do before the event?

We encourage you to log into the platform and prepare for QSC USA 2021 by  **SEP**

- Updating your profile. Click on your name in the top right-hand corner and click **My Profile**.
- Bookmarking conference sessions you wish to attend.
- Managing your meetings by stating your availability and sending out invitations.

How do I know which sessions I signed up for?

On Monday, Nov 15th, you can login to the event website and see the sessions you signed up for populated in your **My Event** page. If you need to make any changes, it’s simple: To remove a session from your agenda, click on the blue calendar icon next to the session title; to add a session, go to the **All-Sessions** tab and click the gray calendar icon on any session you wish to attend.

Can I add calendar reminders for each session?

Yes. In the My Event tab, click the **EXPORT TO MY CALENDAR** link in the left-hand column. This will generate a calendar reminder for every session in your schedule.

What time zone will the event be hosted in?

We will be running QSC21 around the world starting at:

Americas – 9AM PT (beginning Monday, November 15th)

Europe, Middle East, and Africa – 9AM GMT (beginning Tuesday, November 16th)

Asia Pacific – 10AM SGT (beginning Tuesday, November 16th)

Simply update your location in the **My Profile** section so you can manage your meetings and schedule to fit with your local time zone.

Can I ask questions during the conference sessions?

Yes, there is a live discussion feature available in the right-hand column during every conference session allowing you to ask questions to our speakers and communicate with other attendees in the session. Please note that the live discussion feature will disappear 5 minutes after the session. If you want to ask and see other attendee questions, make sure to watch the live session!

What is the Q&A Bar?

If you have further questions about one of our products or would like a demo, you can head over to our virtual Q&A Bar. Here you can schedule a 1:1 meeting with a Qualys product expert.

For those of you attending in person, simply head to the Grand Patio where you can speak with a Qualys product expert.

How do I book a meeting at the Q&A Bar?

It's simple and easy!

Step 1: Go the **Qualys Q&A Bar**.

Step 2: Click on one of the proposed meeting slots. If you want to see more meeting times, click on **See More Slots**.

Step 3: After selecting a meeting slot, choose a meeting place (Q&A Bar) and write a message on the text box. Once done, click on the arrow at the top right to send your meeting request.

How do I manage my meetings and my availability?

You can see your pending and confirmed meetings by going to the **My Event** tab and clicking on the **My Meetings** link in the left-hand menu.

You can cancel a pending meeting by clicking **Cancel Request**, or a confirmed meeting by clicking **Cancel Meeting**. You can also state your availability in this tab.

For example, if you wish to make yourself unavailable on certain meeting slots, simply have click on **Make Unavailable**.

The unavailable slots will no longer be displayed on your profile and other participants will no longer be able to book meetings with you during these times.

Click on **Make Available** to open a slot that you previously had marked as unavailable.

What if I missed a session?

No worries! Presentations will be available on demand immediately after the session ends. However, the live discussion feature will disappear, and you will be unable to ask any questions.

Can I access the sessions after the event?

Absolutely! You can log into the platform and watch all the sessions after QSC USA 2021 ends. We will be sending out an email when all sessions are available for viewing.

How are my CPE credits recorded by (ISC)2?

You can earn up to 51 CPE credits by attending QSC. If you included your (ISC)2 membership number when registering, Qualys will forward your hours of attendance to (ISC)2 following the conference. If you didn't provide us your (ISC)2 number during registration, email gsc@qualys.com using the email address you used to register, and we will add it for you. Please note that it often takes several weeks before CPE credits appear on your member account.

More Attendee FAQs:

<https://help.swapcard.com/portal/en/kb/helpcenter/exhibitor/meetings>