

# **Unified Attack Surface Management**

with an Attacker's and Defender's View



#### **Kunal Modasiya**

Vice President, Product Management Attack Surface Management – CSAM & EASM Web App & API Security - WAS



# **Enterprise TruRisk<sup>™</sup> Platform**

Measure, communicate, and eliminate cyber risk.

De-risk your business.



### Measure Cyber Risk First Step in measuring your Cyber Risk begins with

First Step in measuring your Cyber Risk begins with Effective Attack Surface Management Program and discover all the Assets



### **Challenges with IT-Centric Asset Inventory**

#### **Outdated and Lacks Cyber Risk Context**

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Laborious, time-consuming task to create & maintain spreadsheets



Outdated CMDB lacks real-time context of IT Estate



Lack of visibility into all environments (e.g., PCI, OT, Internet-facing) creates blind-spots



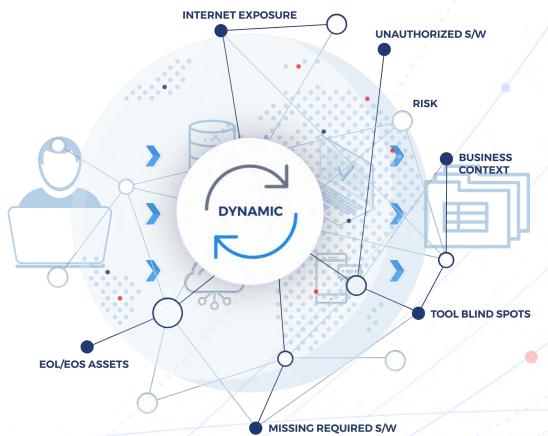
Unauthorized software, ports, and services



**Risk of End-of-Support/End-of-Life Software** 



Lacks Cyber Risk Context in the Asset Inventory



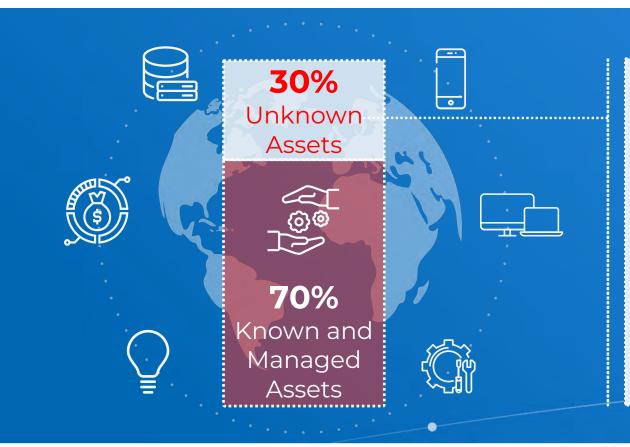
#### How do you perform Inventory Risk Assessment with Inaccurate Inventory?





#### Impact of Unknown Assets

Not Known to Your VM, But Known to Attackers



- **Only 9%** of orgs believe they actively **monitor 100% of their attack surface**
- **43%** of orgs spend more than **80** hours discovering assets
- 69% or orgs experience an attack targeting 'unknown' assets



# Introducing Qualys' Approach to Manage Dynamic Attack Surface



### CyberSecurity Asset Management (CSAM)

Internal + External View = Entire Attack Surface

#### Unified Inventory with Cyber Risk & Business Context

Simplify and improve Risk-based vulnerability management, AppSec, Patch management & SOC programs

#### External Attack Surface Management

Continuous discovery, risk assessment, prioritization, and remediation of the entire attack surface





### **CSAM - Attack Surface Discovery**

**Use Case Based Flexible and Incremental Discovery Methods** 





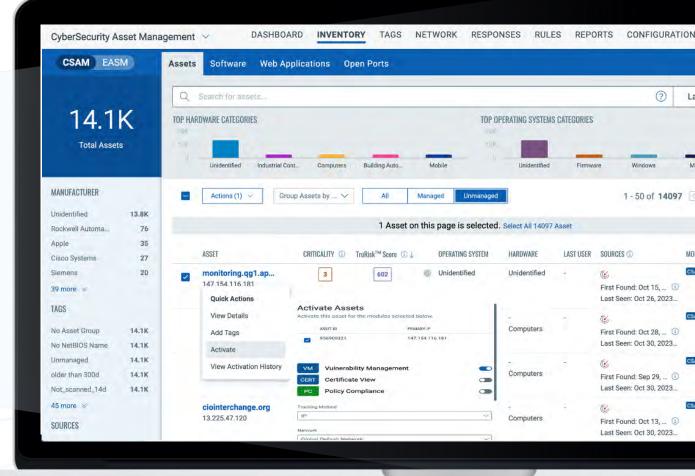
# External Attack Surface Discovery & Monitoring



### **External Attack Surface Management (EASM)**

**Attackers' View – Outside-in perspective** 

- Discover '**Previously Unknown**' internetfacing assets
  - Monitor Cyber Risk for M&A Entities, 3<sup>rd</sup> party vendors, subsidiaries
- 3 Identify & remediate security gaps and misconfiguration issues
- Continuous monitoring Be alerted when unknown assets, domains, subdomains are found
- 5 **Operationalize asset data** with Oneclick into VM, WAS, Patch, ITSM & SOC





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### EASM KPI Dashboard – Measuring Risk

~2K # of Customers	<b>~200K (3%)</b> # of Assets w/ DB Open Ports(mssql, mysql, cassandra)	2.9M+ # of Sub Domain Discovered
~7M # of EASM Discovered Asset	<b>330K+</b> Avg # of External Assets of Top 10 customers	6000+ # of Subsidiaries
~500K(7%) # of Vulnerable EASM Asset	<b>10+</b> Avg # of Related Entities Discovered	Avg % of External <b>UNKNOWN</b> Asset to Total Asset is
<b>~1.5M</b> (21%) # of Assets w/ Risky Open Ports(RDP, SSH, SFTP)	<b>105K+</b> # of Domain Discovered	~30-36%



# Internal Attack Surface Discovery & Monitoring



### **Introducing Qualys Cloud Agent Passive Sensor**

#### For detecting 100% of devices' communication in the network

Continuously Monitor and Reduce Internal Attack Surface

Single, Lightweight, extensible, selfupdating & centrally managed Agent

Customizable Qualys Agent for various systems, filters data from public or home networks

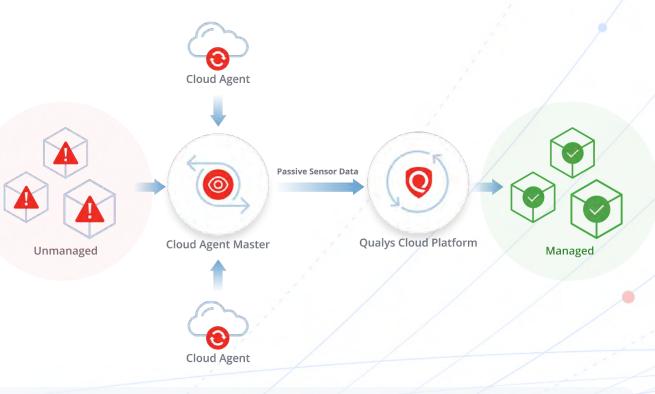
### Get away from the limitation of network taps

Non-intrusive network reporting with autoelected Master Reporter per domain, showing managed/unmanaged assets in Qualys platform

#### Passive sensing

Data will be sniffed passively in the subnet by listening to broadcasts and multicasts

 Collect rich asset metadata using ARP, DHCP, SSDP, NetBios, mDNS, CDP/LLDP, LLMNR, WSD and more.



Identify Rogue Devices even in IOT environment without a massive investment in sensors and new systems

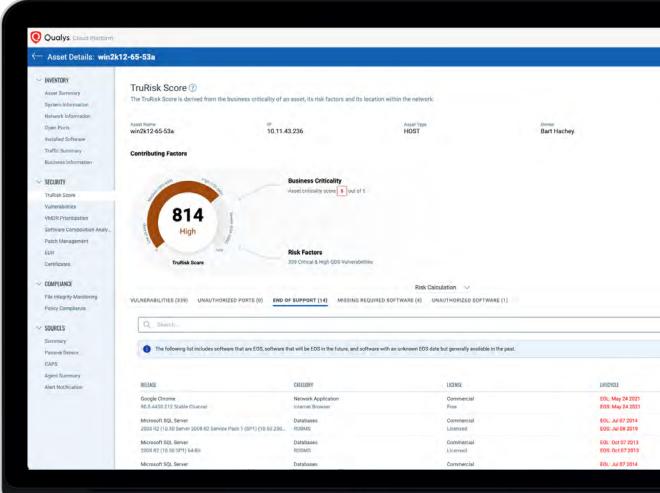


### **CyberSecurity Asset Management - CSAM**

**Defenders' View – Inside-out Perspective** 

- Comprehensive **Asset discovery & Inventory** Cloud, On-prem, IoT/OT, Internet-facing
  - Third-party integrations for asset aggregation and intelligence
- **Bi-Dir CMDB Sync** for enriching inventory with **business context** 
  - **Cyber Risk Assessment of Inventory**
  - Unauthorized Software, Ports
  - Find Security Agent Coverage
  - Manage EoL/EoS (Tech-Debt)

5 Risk-based prioritization and remediation workflows with Qualys TruRisk





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**Purpose-built Inventory for Cyber Security Team** 

### Bringing Together External + Internal Attack Surface

**Purpose-built for Cybersecurity and VM/Risk teams** 

#### 1 External Attack Surface Management

Attacker outside-in perspective.

Discover and continuously monitor outside-in digital footprint internet-facing assets

Natively integrate with VMDR (or other) for vuln analysis and prioritization

Continuously improve and implement **attack surface management (ASM)** strategies

#### Internal Attack Surface Management

Defender inside-out perspective

Discover Cloud, On-prem, Data center, IT, OT/IoT and Rogue Assets



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Security, **compliance**, and **Risk-based** prioritization



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Orchestrate and Automate Workflow across IT and Security



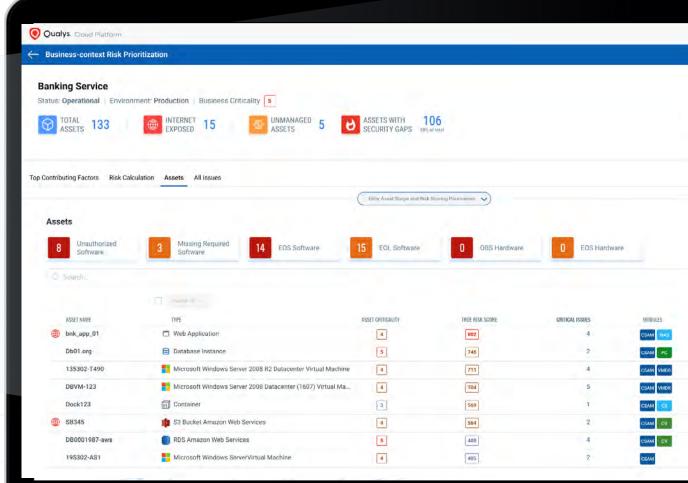
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### **Risk-Based Prioritization**

... Must Include 3rd-Party (Non-Qualys) Environment

- **Bring in missing 3rd party assets** to Qualys for unified inventory and attack surface risk assessment and monitoring
- 2 **Risk-Based prioritization** with 3rd party business context
- 3 **3<sup>rd</sup> Party Connectors** for CMDB, AD, Webhook, and **Security and IT tools** 
  - ServiceNow CMDB, BMC Helix, Active Directory, VMware, CrowdStrike, Zscaler, Splunk, Jira, etc.

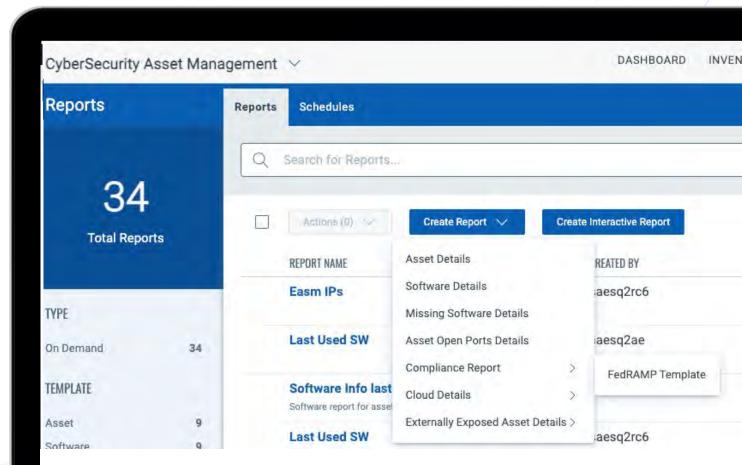




### **Communicate Cyber Risk**

#### **To Drive Business Outcomes**

- Create a single source of truth
- **Communicate cyber risk** to all stakeholders in your organization
- Provide **complete context** for every stage of the workflow



#### **Compliance Templates**



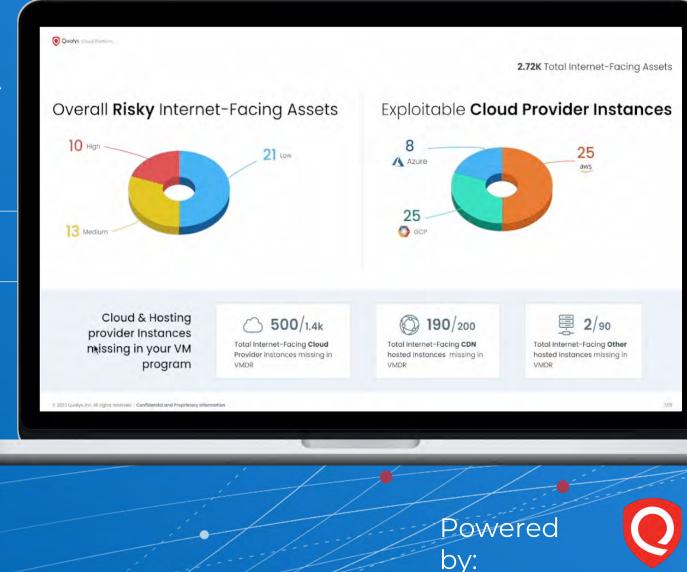
### External Attack Surface Risk Report

#### Know your Risk on Internet-facing Assets

View Your Attack Surface

#### Prioritize Your Risk Accordingly...





Stop by the **Q&A Bar** to receive your EASM report and speak with a Qualys expert!









### Tech-Debt (EoL/EoS) Risk Report

View Your Tech-Debt (EoL/EoS) across hybrid environment

Proactively plan of upgrade of upcoming EoL/EoS

TruRisk Based Prioritization

#### **Tech Debt Report**

Generated for Qualys

Nov 6, 2023

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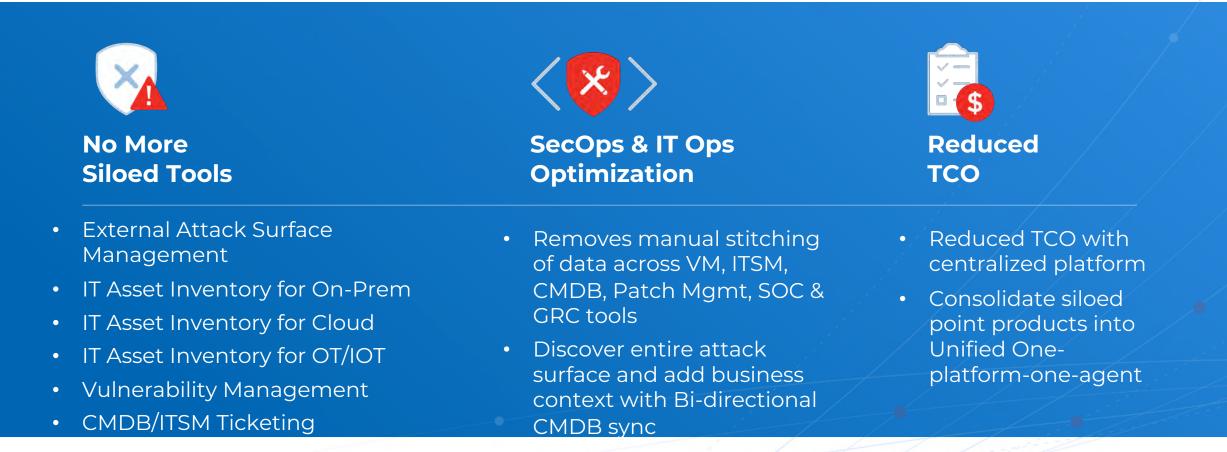
#### Coming Soon





### **Solving CISO Challenges**

Simplified & Optimized Cybersecurity with Unified Platform





# Eliminate Cyber Risk



### Eliminate Cyber Risk

With a Continuous, Actionable Inventory

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Discovery internal rogue and external unknown unmanaged assets and bring them to VM, WAS, PC Scan

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Proactively find and plan upgrade the EoL/EoS Software and associated vulnerabilities



One-click Uninstall workflow for unauthorized, open source software



Accelerate the incident triage and response



### **ROI: Delivering Business Outcomes**

**Reduce the Attack Surface with a Unified Approach** 

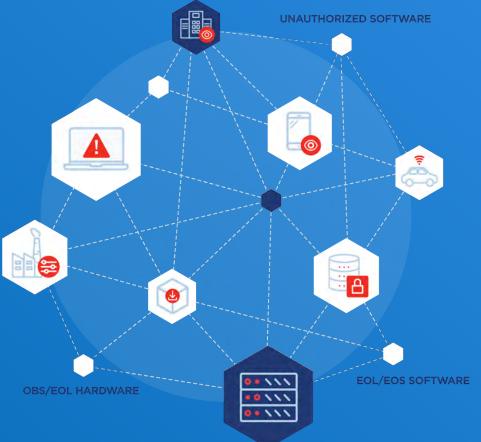


## CyberSecurity Asset Management

with External Attack Surface Management (EASM)

#### Turn on CSAM + EASM for your Environment:

- 30-day trial
- Joint review after 10 days
- **Go to:** <u>qualys.com/apps/cybersecurity-asset-management/</u>





### **Beatrice Sirchis**

#### Vice President, Application Security

#### **Background includes:**

- Network Engineer
- Security Engineer
- Security Architect and Project Manager
- ✓ CISO of Affiliate Subsidiaries at Discount Bank





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Enabling factor for business success.

### **IDB Bank**

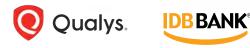
More than 70 years of personal service and sophisticated financial solutions.

IDB Bank offers personalized and comprehensive solutions for protecting and preserving your wealth.

- Company Founded: **1935** 
  - Headquarters: New York, NY
  - **Company Scope: International**

United States, Latin America, Israel

# **DBBANK**<sup>®</sup>



### **Driving the Bank's Rapid Business Growth**

Cyber Security as a Business Enabler and Competitive Advantage for Bank



IT assets and resources of all types exist in on-prem and multi-cloud environment



Integrate business and IT systems/resources

- Highly regulated environment
- Real-time threat detection and remediation with integrated platform



Growing number of hardware and software providers – extension of corporate network means stringent security standards be met



Measure and improve efficiency within the security program – KRIs



**Zero Trust Security Architecture** 





### **Critical Requirements** We Were Looking For



**Dynamic visibility** of previously unknown/rogue assets in real-time to stay prepared for audits and regulations



Identify **external, internet-facing** exposure and bring to VM, PC scan



Identify gaps: EoL/EoS (and scope of impact), unauthorized software, missing agents, etc.



Automated CMDB sync to streamline remediation through ticket assignment and SLA enforcement



Qualys

**DBBANK**®

**Reporting with unified dashboard** including KRIs, vulns with critical risk, and defined risk thresholds to prioritize most important work



Shared platform across IT, Security, Internal Audit, and Risk Management Teams.

#### **Continuous Visibility Across the Hybrid Environment**

#### Complete asset and software visibility across all our environments (categorization of assets)



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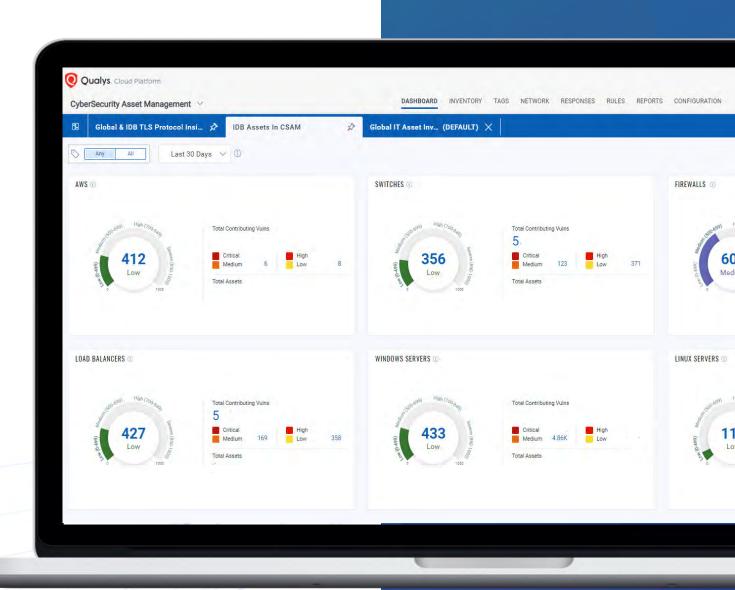
Including on-prem and multiple cloud assets

- Cloud agent deployment for complete software visibility
- Network passive sensor detects new assets connecting to our corporate network in real-time, to add them to VM & PC
- Using the Traffic Analyzer to understand asset communication, relationships, and key services (e.g., databases)

### Effective purge rules to maintain inventory up-to-date







#### **Continuous Cyber Risk Assessment Across the Hybrid Environment**

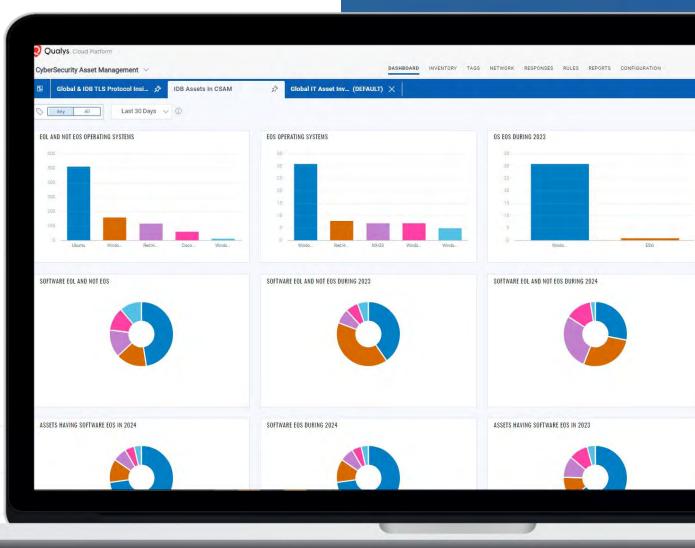
Proactively reduce tech debt with real-time EoL/EoS and unauthorized software

- Plan ahead based on defined widgets on EOL/EOS due dates – Java, .NET
- Automatically identify & notify software that is elevating cybersecurity risk – Unauthorized Software – File sharing (Samba), Packet Inspection (Sniffer), Paranoia
- Automatically identify new vulnerable applications such as to Log4j/Spring4Shell

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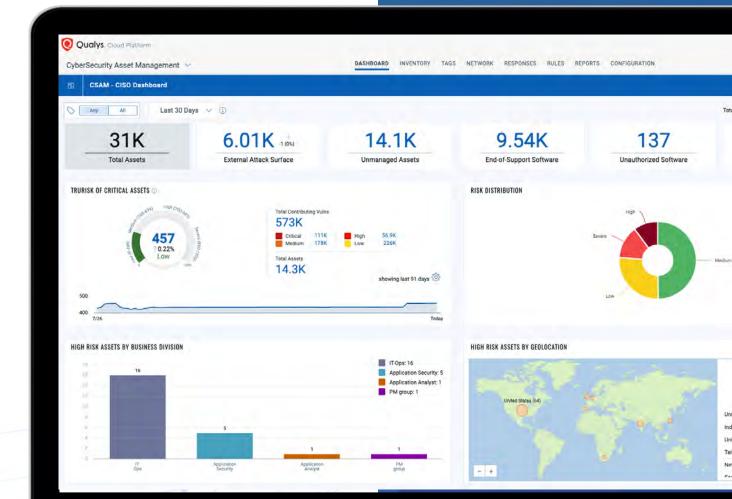
Detect missing agents (CrowdStrike, Splunk Collector, etc.)



# **Business Context with Tagging to drive effective prioritization**

#### **Business and IT oriented tagging**

- Business, IT and Cybersec critical systems
- Environments (prod, test, dev, UAT) and locations
- Operating systems types, software types
- Functional and performance





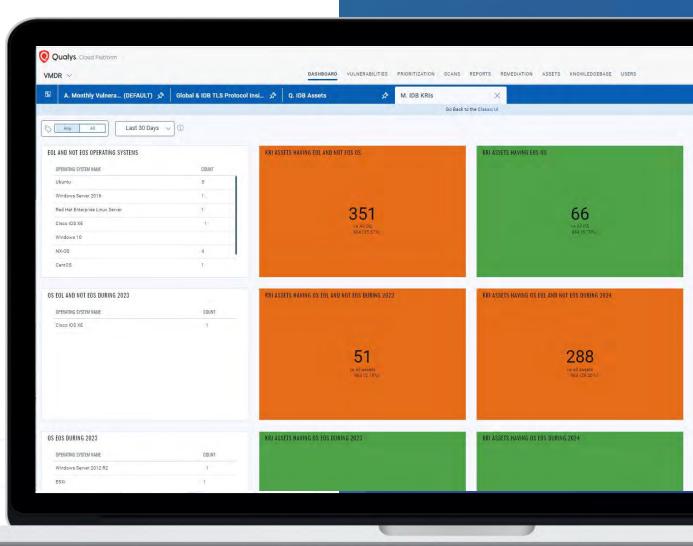


#### Measure, Communicate and Eliminate the Risk

#### Monitoring cybersecurity KRIs

- Number of Assets having EoL/EoS Operating Systems & Software
  - Plan budget for fixing upcoming EoL/EoS for next year
    - Threshold based reporting (Orange, Green) for mitigation planning

#### Prioritize and remediate risk based on asset criticality and TruRisk ratings





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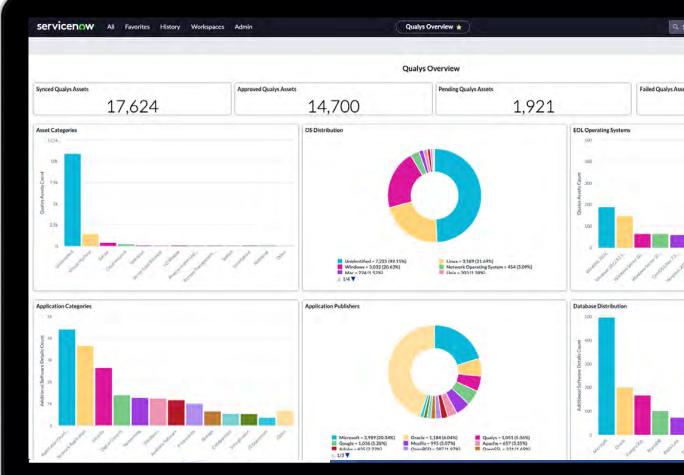


#### **Turbocharge CMDB with Assets and Cyber Risk Context and Reduce MTTR**

Leveraging CMDB sync for ServiceNow to operationalize role-based ticket assignment (owner, department), monitor patching, SLA and more

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- Daily, automatic **asset and vulnerabilities** export to ServiceNow
- **Automatic assignment** rules in ServiceNow based on Qualys tags
- **SLA defined** and follow up procedures according to Qualys tags

Accelerate the remediation and patching for IT team with enriched CMDB with cyber risk context







### **Qualys CSAM Outcomes for IDBNY**

Measure, Communicate and Eliminate the Risk



MTTD: more than 200% faster

Security team resource time savings with automated asset discovery and management.



Instantly comply to meet SLA expectations and compliance requirements for inventory, EoL/EoS, unauthorized software, and more.



Proactively plan for end-of-support operating systems and software **3-12 months in advance**, reducing exposure significantly.



Close tickets faster with automated ticket assignment with up to 95% accuracy.





## What's Next?

### **Expand Attack Surface Management Journey with Qualys**

Augment the vulnerability management program with insights from an **external attacker's point of view** 

Internal Attack Surface with Cloud Agent Passive Sensor - Identify rogue devices (even in IoT environment) without a massive investment in sensors and new systems

Bring in missing Assets from non-Qualys environment with **Active Directory** Connector

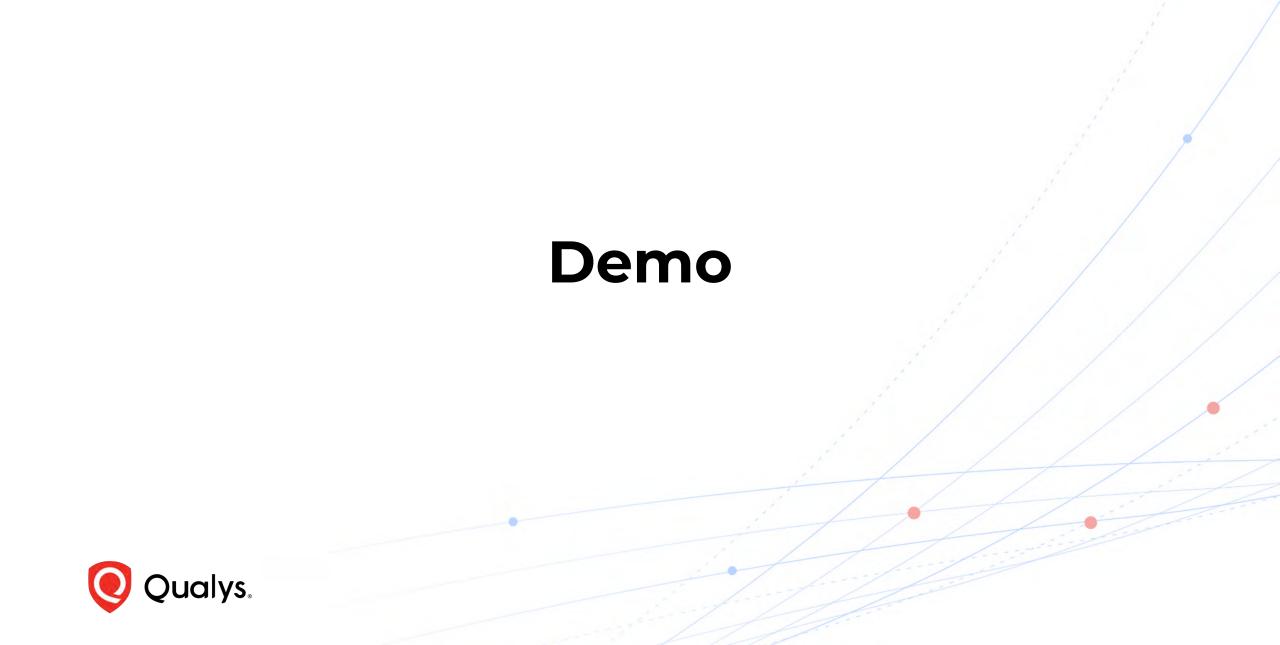


### Monitor and Reduce Attack Surface Risk









# **Challenges IT-Centric Inventory with Disjoint View**

### IT Team

Laborious, time-consuming task to create & maintain spreadsheets/CMDB

Asset inventory is typically **updated manually** or through infrequent uploads

Lack of visibility into the ephemeral external internet-facing assets

Lack of visibility into all environments (e.g., PCI, OT) creates blind-spots

### **Cyber Security Team**

**Manual effort** in mapping vulnerabilities to asset records, creating, assigning tickets, and tracking progress.

**Time-consuming task to find & correlate asset** context with Incident investigation & triage

Lack of correlated asset, vulnerabilities, **applications and business context**, creates gaps in risk-based prioritization program.

### Inaccurate CMDB and ITSM with severely impacted MTTR





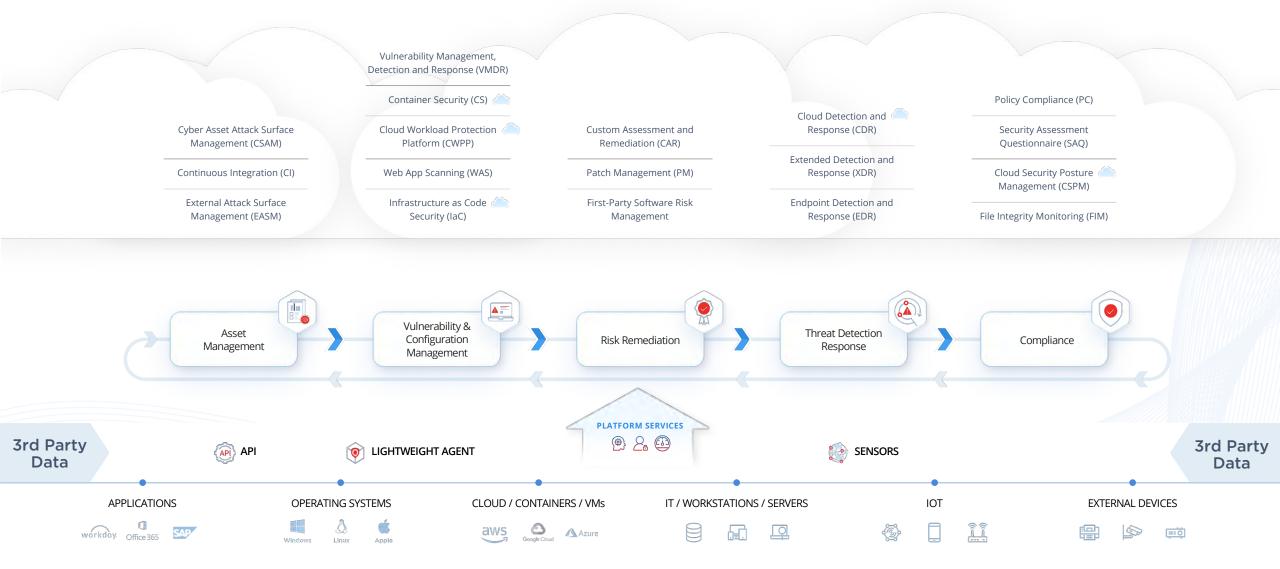
## The Qualys Enterprise TruRisk Platform

### **Reducing Cybersecurity Risk Effectively Across the Enterprise**

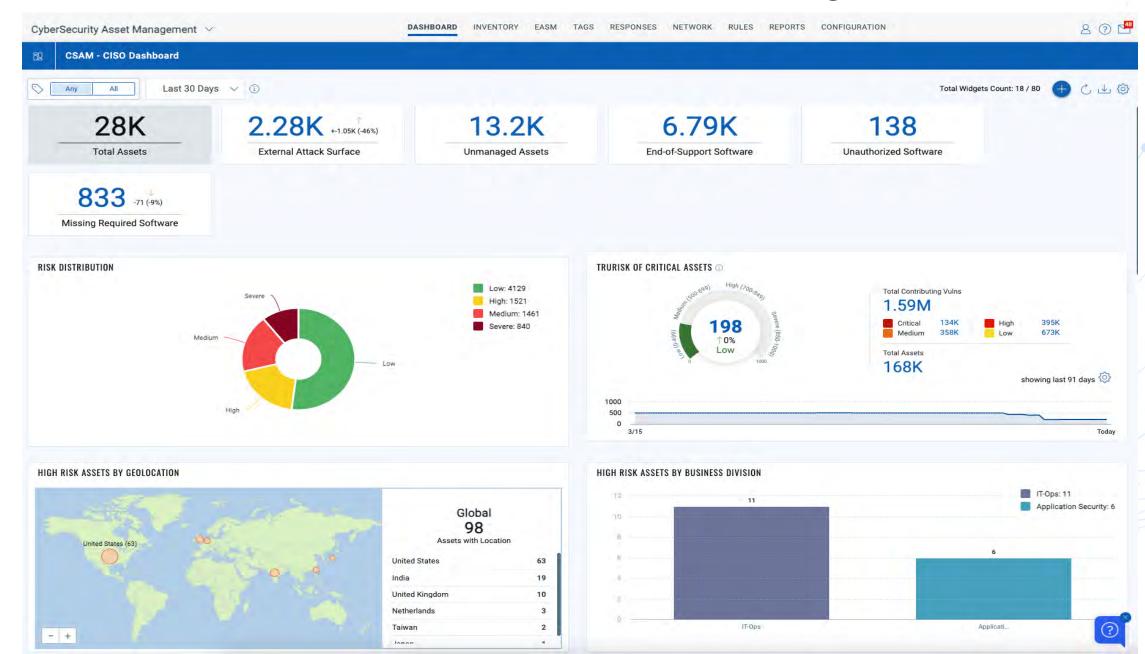


# The Qualys Platform

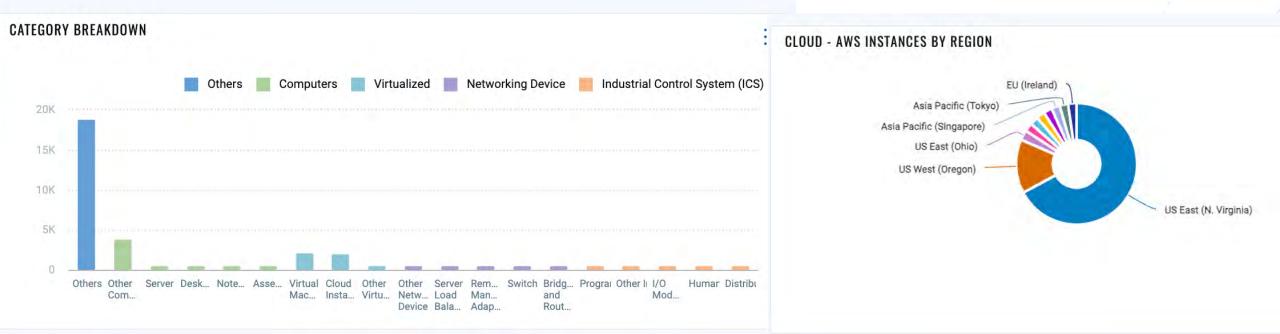
### **Qualys Products and the Problems They Solve**

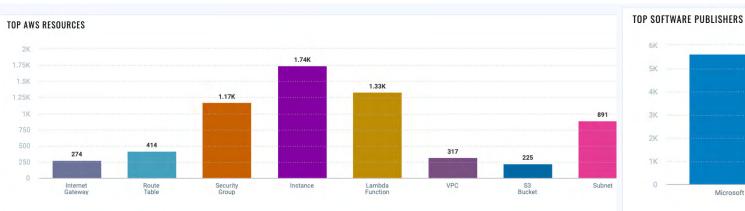


## **Global CISO Dashboard – Inventory Breakdown**



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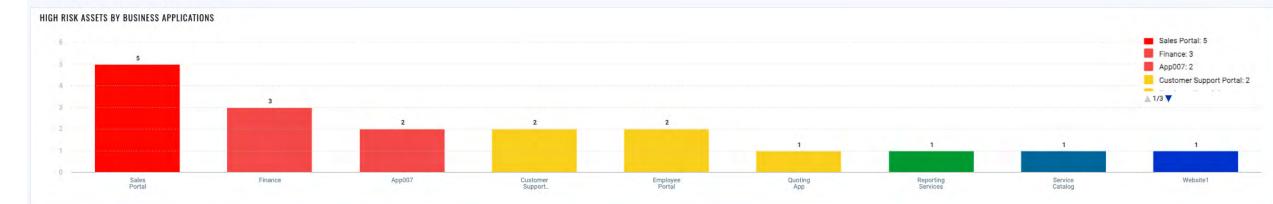




#### 6K 5K 4K 4K 3K 1K 0 Microsoft OpenBSD Oracle Apache Mozilla



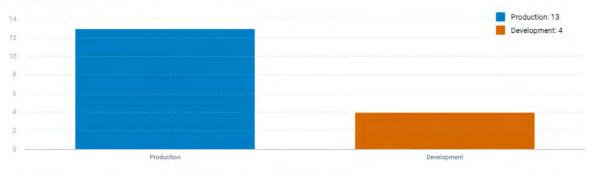
## **Risk-Based Prioritization View of Attack Surface**

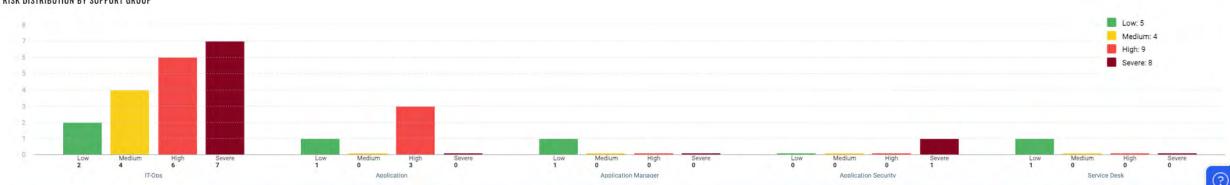


#### HIGH RISK ASSETS BY BUSINESS APPS

BUSINESS APP NAME	BUSINESS APP CRITICALITY	COUNT \downarrow
Sales Portal	2 - somewhat critical	5
Finance	1 - most critical	3
Арр007	1 - most critical	2
Customer Support Portal	1 - most critical	2
Employee Portal	2 - somewhat critical	2
Employee Portal	1 - most critical	1
Quoting App	1 - most critical	1

#### HIGH RISK ASSETS BY ENVIRONMENT





#### **RISK DISTRIBUTION BY SUPPORT GROUP**

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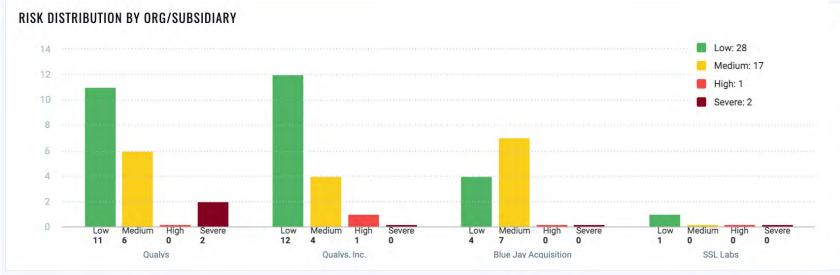
## **Risk-Based Prioritization View of Attack Surface**



## Insights from the EASM



# **Insights from the EASM - Risk Distribution**



#### TOP ORGANIZATIONS WITH RISKY OPEN PORTS (ASSET COUNT)

ASSET ORGANIZATION NAME	COUNT
Qualys, Inc	75
Qualys	51
Blue Jay Acquisition Sub, Inc.	14
Second Front Systems	11
Qualys, Inc.	5
TotalCloud, Inc.	4
Adya, Inc	1

#### TOP DOMAINS WITH RISKY OPEN PORTS (ASSET COUNT)

ASSET DOMAIN	COUNT
secondfront.com	2
bluehexagon.ai	1
blujaysolutions.ca	1
cloudvulnerabilityscanner.com	1
impedius.org	1
leanlogistics.us	1
securityvibes.com	1

#### **RISK DISTRIBUTION BY DATACENTER**

