Nikhil Vaidya

Director of Vulnerability Management Technologies at Elevance Health

Over 10 years of information security Experience with Cisco, Cummins and Elevance Health (Anthem)

Master of Science,
University of Pittsburgh

ISC2 Cybersecurity Certification

Qualys.

Elevance Health℠

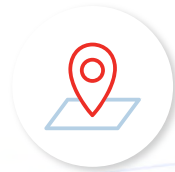Leading provider of health benefits

NYSE: ELV

Company Founded:
1944

Headquarters:
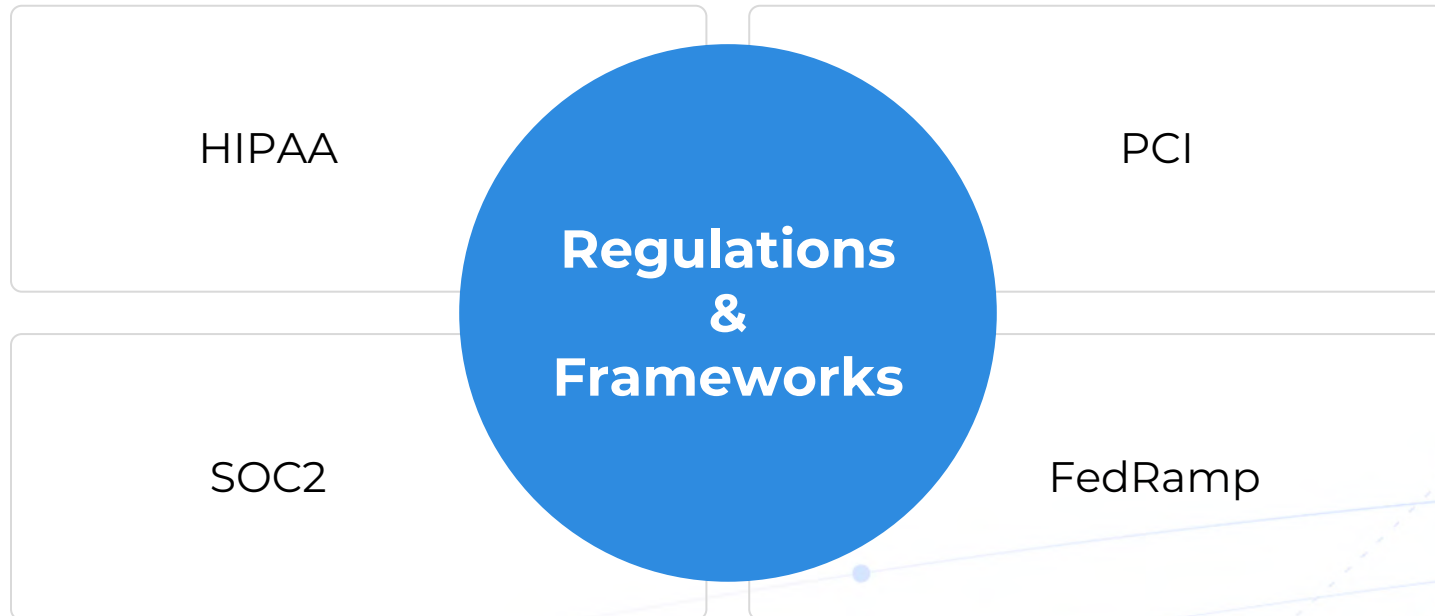Indianapolis, IN

Company Size:
105,073 employees

Company Scope:
117M members

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Challenges

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Challenges

Use Case: Effectively address the risk of misconfigurations and satisfy compliance requirements across a large highly distributed IT environment.

HIPAA	PCI

Regulations & Frameworks

SOC2	FedRamp

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- Non-standard risk assessment for misconfigurations
- Lack of centralized visibility for misconfigurations
- Limited executive reporting
- Manual processes, no continuous monitoring
- Need drift against benchmark metrics

Solution

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Process Simplification

Pre-built Policies and Controls

Background

Elevance Health had to build servers and manually complete checks and integrations using multiple point solutions.

Action

Elevance Heath utilized Qualys' pre-deployed infrastructure with 900 out-the-box policies and 20,000 controls with ServiceNow integration.

Outcome

Our team saves considerable time and effort to configure, integrate, and ensure complete compliance with misconfiguration combined with vulnerability visibility and remediation.

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Ensure Compliance

Start and Stay Audit Ready

Background
Needed to demonstrate adherence to a large number of contractual and compliance requirements such as HIPAA, PCI, SOC2 etc., as a part of our efforts to reduce misconfiguration risk across the organization.

Action
Deploy Qualys Policy Compliance to align with Elevance Health policy and controls, including those required to support HIPAA, PCI, and SOC2.

Outcome
Qualys will help support compliance with all required regulations and configuration standards while reducing administration overhead and mean time to detect misconfigurations.

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Successes

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How We
Use Policy Compliance

Reduce Security and Compliance Risks

- ✓ Tightly Integrated and Unified Platform

- ✓ Reduce manual efforts through automation

- ✓ Unified Risk view

- ✓ Simplified workflow to remediate risk faster across IT, Security and compliance

- ✓ Reporting with Unified, Dynamic dashboard

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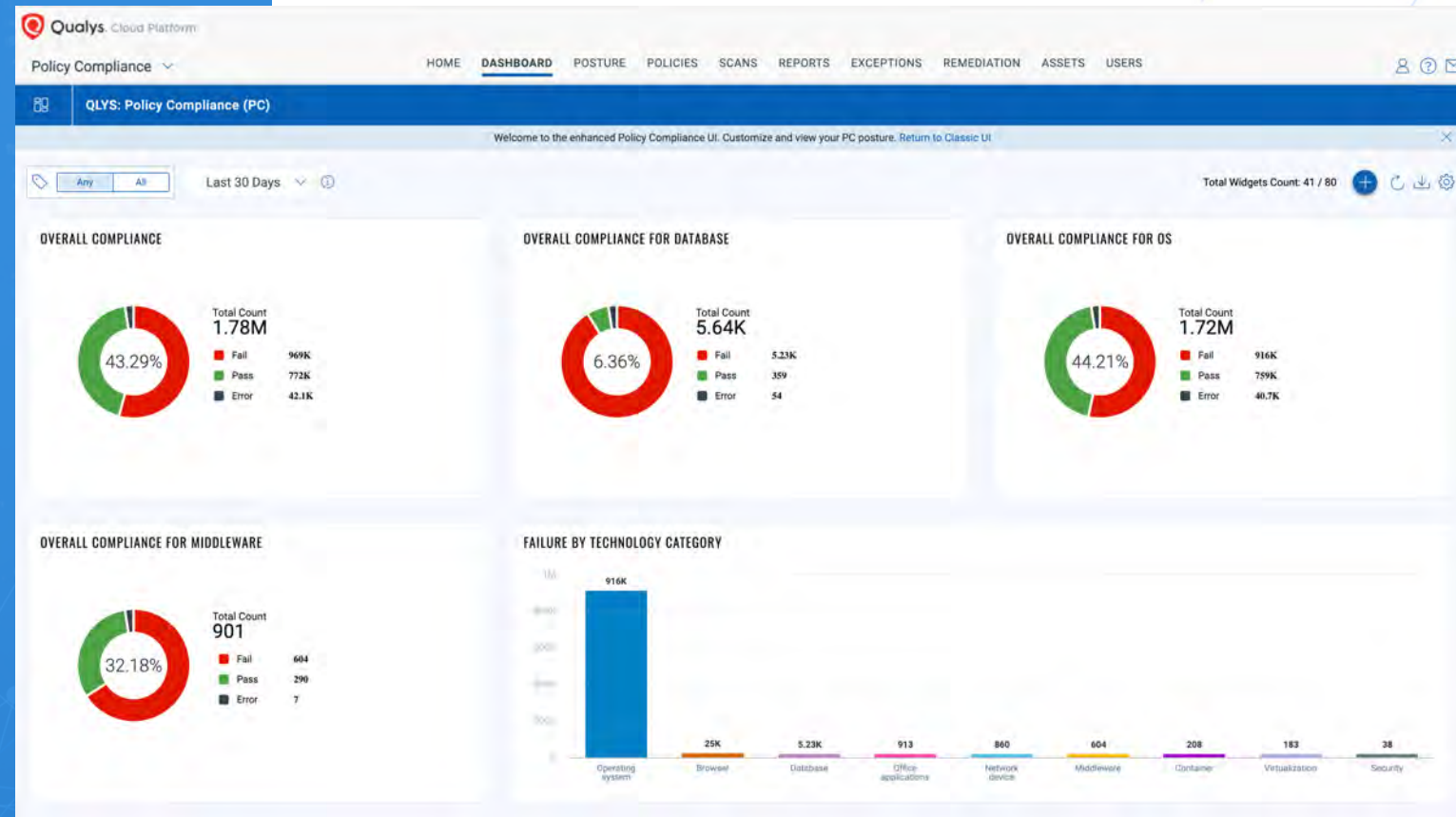
How We Use Policy Compliance with ServiceNow

Measure, Communicate and Eliminate the Risk

- Single pane of glass visibility to view misconfigurations and vulnerabilities

- Determine impact and priority of potential misconfigurations

- Leverage Configuration Compliance in ServiceNow for Policy Compliance Results

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Qualys Core

- CMDB Sync
- VMDR
- Policy Compliance

ServiceNow

- Vulnerability Response
- Configuration Compliance
- SNOW CMDB
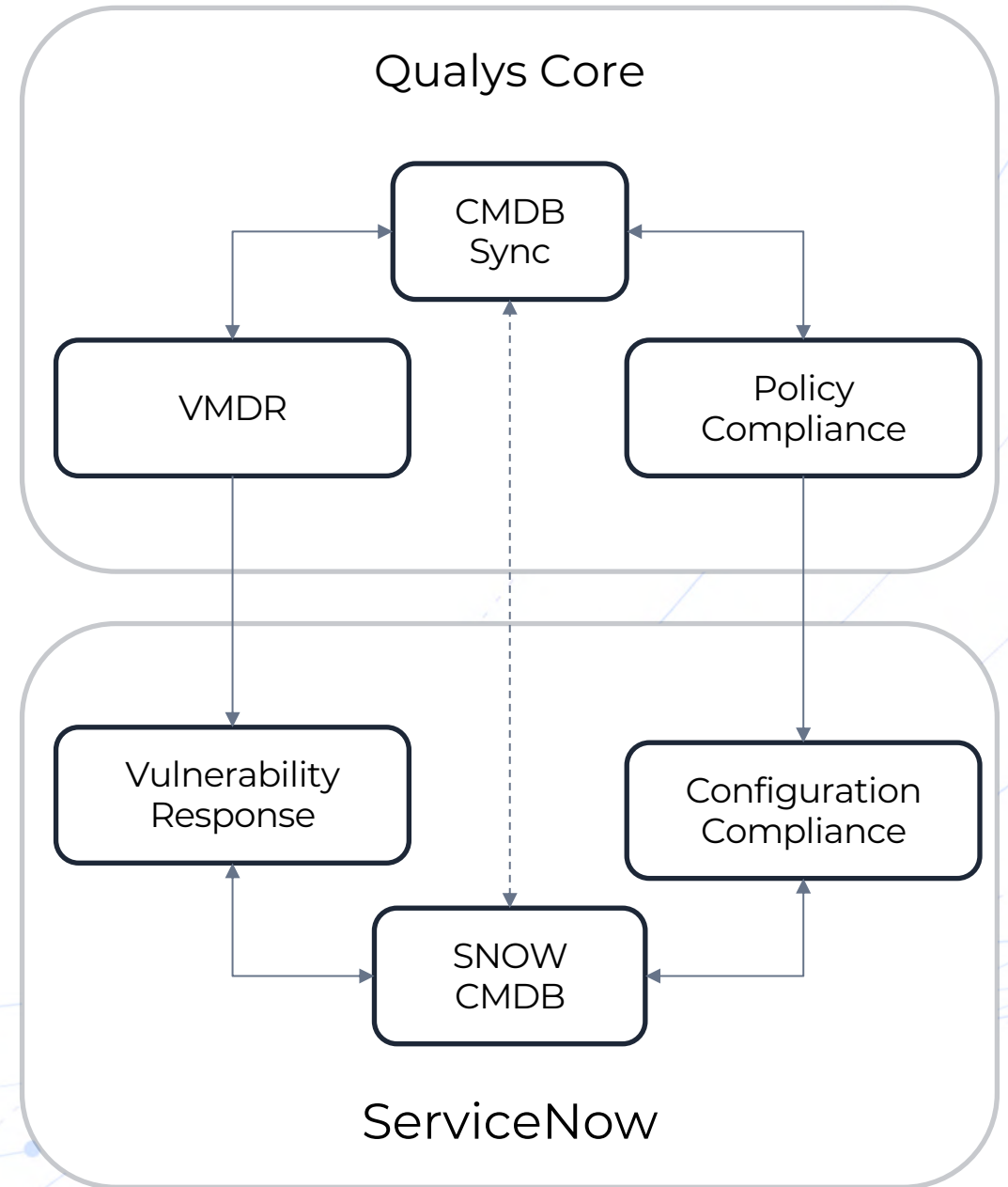
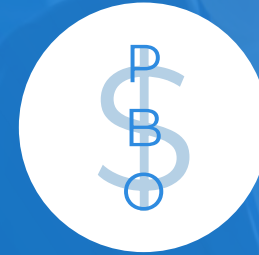# Results

Reduced operational costs and time saving

Continuous monitoring of compliance checks

Reduce risk and comply with regulatory frameworks

Extending risk management program
with Policy Compliance

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Better oversight

Higher ROI

Less risk